

Customer Satisfaction Survey



Carpet and upholstery cleaning specialists

Thank you for choosing **ZAP-CLEAN**. We want you to be totally satisfied with the service you received. Please help us by scoring the following statements:

Ref:	Strongly Agree	Agree	Disagree	Strongly Disagree
All work was carried out to my satisfaction	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I was treated with courtesy and respect	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The booking process was smooth and everything was on time and as expected	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
All relevant information was clearly explained	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Any problems or complaints were dealt with courteously and promptly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I would contact ZAP- CLEAN again	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I would recommend ZAP- CLEAN to my family and friends	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Any other comments:

*I agree to ZAP-CLEAN using my comments above for promotional purposes (delete if you disagree).

