



Carpet and Upholstery Cleaning Specialists

NEWSLETTER

Vol 1 - January 2013

NEW: COMMERCIAL CARPET CLEANING SERVICES

We now offer 'low moisture' rotary carpet cleaning services to the commercial sector.

This means dry carpets after one hour.

We can schedule work to 'fit in' with you, e.g. out-of-hours cleaning.

We also offer maintenance and contract cleaning.

EOT - POA

ZAP-CLEAN MOVING FORWARD

2012 is over, how did that happen? We'd like to take this opportunity to wish all our customers a happy and prosperous new year. Zap-Clean was officially launched back in August 2012; the past 6 months have flown by.

What's new at Zap-Clean:

Since launch day we've been very pro-active in acquiring new skills, further qualifications and additional equipment:

New skills:

We learn something new every day! The carpet cleaning world is far more involved than you might believe, with many challenges. We meet these challenges head-on. One of our greatest resources is our full membership of the National Carpet Cleaners Association (NCCA) - where decades of carpet cleaning experience are just a phone call, or email away. This is a major asset for us in providing the highest quality of service to our customers.

New Qualifications:

'Health & Safety' (HSE)' and 'Advanced spot and stain removal' training was completed in October 2012. We never guarantee removing any stains in upholstery or carpets, but we have the knowledge, skills and equipment to get the very best results possible.

Additional Equipment:

We've continually investing in additional professional equipment. 'What's wrong with the old equipment?' you make ask, well the answer to that is nothing; we are simply extending our service offerings, and making ourselves more efficient. We have recently introduced 'low moisture' (rotary) cleaning,



Low moisture commercial carpet cleaning machine



A before and after photo from a clean in October 2012

which is primarily for commercial carpet cleaning. We have also added a lightweight spot cleaning machine, resulting in a faster and quieter service with emergency spills. Last but not least, we've purchased a state-of-the-art OP (oscillating pad) machine, enabling quicker cleaning for small rooms, stairs and narrow corridors, with enhanced removal of all 'traffic way' soiling.

"We provide an emergency spot and stain cleaning service, which is always discounted for our existing customers"

Contact Us

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A QUICK TIP FOR JANUARY:

When you move your furniture you can remove carpet furniture dents in your carpets by simply placing an ice block in the middle of the dent and leave it to do its work.

ADDITIONAL TRAINING SCHEDULED FOR 2013:

- Hard floor cleaning.
- Advanced rug cleaning.
- Leather care.
- IICRC commercial maintenance.

IMPROVING OUR SERVICES TO YOU:

We have found that individual customers often require different levels of service from us, so we have introduced cleaning 'packages'. Packages offer you more choice and a clear understanding of what you are buying. However, even our most basic package still includes our full 11 stage cleaning process. Oh, and our basic package is cheaper than our original 'per square meter' charges: **Service with Integrity - at a fair price.**

A SPECIAL OFFER FOR EXISTING CUSTOMERS IN 2013

We're offering a 10% discount for all our existing customers until March 2013.

Call us for a no-obligation quote today. 01625 265 069

- Steam/deep cleaning
- Low moisture cleaning
- Maintenance and contract cleans
- Advanced spot and stain removal service

